

Sources of Help for Military Families

CONSUMER ORGANIZATIONS

Consumer Reports: www.consumerreports.org

Consumer World: www.consumerworld.org

Kelley Blue Book: www.kbb.com

NADA Car Guides: www.nada.com

CONSUMER PROTECTION

Better Business Bureau: www.bbb.org

Center for Responsible Lending: www.responsiblelending.org

The Consumer Action Handbook: www.consumeraction.gov

Consumer safety tips: www.consumer.gov

Consumer Reports: www.consumerreports.org

Federal Trade Commission: www.ftc.gov

Free annual credit reports: www.annualcreditreport.com

Internet Crime Complaint Center: www.ic3.gov

Military OneSource: www.militaryonesource.mil;

National Association of Attorneys General: www.naag.org

National Consumers League: www.natlconsumersleague.org

National Consumers League Fraud Center: www.fraud.org

National Legal Aid and Defender Association: www.nlada.org

Network of consumer hotlines: www.callforaction.org

Public Citizen: www.citizen.org

CREDIT REPORTING AGENCIES:

Equifax: www.equifax.com/home/en_us

Experian: www.experian.com

TransUnion: www.transunion.com

Free annual credit report: www.annualcreditreport.com

EMERGENCY FINANCIAL ASSISTANCE

Air Force Aid Society: https://www.afas.org

American Red Cross: www.redcross.org

FINANCIAL PLANNING AND EDUCATION

Air Force Aid Society: https://www.afas.org

Air Force Airman and Family Readiness Program: http://www.afpc.af.mil/Airman-and-Family-Readiness/

American Association of Individual Investors: www.aaii.com

Association for Financial Counseling, Planning, and Education: www.afcpe.org

Choose to Save: www.choosetosave.org

Edelman Financial Services: www.edelmanfinancial.com



Financial Planning Association: www.fpanet.org

Kiplinger: www.kiplinger.com

Military Saves: www.militarysaves.org

National Endowment for Financial Education: www.nefe.org

Save and Invest (FINRA Investor Education Foundation): www.saveandinvest.org

FINANCIAL INFORMATION AND COUNSELING

Air Force Aid Society: https://www.afas.org

Air Force Airman & Family Readiness Program: http://www.afpc.af.mil/Airman-and-Family-Readiness/

Consumer credit counseling: www.nfcc.org

GOVERNMENT AGENCIES

Board of Governors of the Federal Reserve System: www.federalreserve.gov

Consumer.gov (Federal Trade Commission): www.consumer.gov

Federal consumer information: http://publications.usa.gov

Federal Deposit Insurance Corporation: https://www.fdic.gov

Federal Student Aid: www.studentloans.gov

Federal Trade Commission: https://www.ftc.gov

U.S. Bureau of Labor Statistics: www.bls.gov

U.S. Securities and Exchange Commission: www.sec.gov

INVESTING RESOURCES

Books

 Barron's Dictionary of Finance and Investment Terms

- Get a Financial Life: Personal Finance in your Twenties and Thirties, by Beth Kobliner
- Investing from Scratch: A Handbook for the Young Investor, by James Lowell
- Making the Most of Your Money Now, by Jane Bryant Quinn
- Master Your Money Type, by Jordan E. Goodman
- Personal Finance, by E. Thomas Garman and Raymond E. Forgue
- The Millionaire Next Door (Series), by Thomas J. Stanley and William D. Danko
- The Total Money Makeover: A Proven Plan for Financial Fitness, by Dave Ramsey
- The Truth About Money, by Ric Edelman
- Who's Afraid to be a Millionaire? Mastering Financial and Emotional Success, by Kelvin Boston
- Women and Money: Owning the Power to Control Your Destiny, by Suze Orman

Newspapers and Magazines

- Barron's
- Forbes
- Fortune
- Investor's Business Daily
- Kiplinger
- Money
- Wall Street Journal

Websites

- Businessweek: www.bloomberg.com/ businessweek
- Dailystocks: www.dailystocks.com
- Earnings Whispers: https://www.earningswhispers.com
- Hoovers (business intelligence database): www.hoovers.com
- ICLUBcentral (tools for investors and investment clubs): www.iclub.com
- MarketWatch: www.marketwatch.com

- Morningstar: www.morningstar.com
- MSN Money: www.msn.com/en-us/money
- Saving for College (guide): www.savingforcollege.com
- The Motley Fool: www.fool.com
- Treasury Direct: www.savingsbonds.gov
- Value Line (research): www.valueline.com
- Zacks (research): www.zacks.com

NO-SOLICITATION REGISTRIES

- Phone Calls: National Do Not Call Registry www.donotcall.gov 1-888-382-1222
- Junk mail and email: Direct Marketing Association www.DMAchoice.org
- Credit or insurance offers: <u>www.</u> optoutprescreen.com

PREDATORY LENDING

Center for Responsible Lending: www.responsiblelending.org

Payday Loan Consumer Information: www.PayDayLoanInfo.org

SAFETY REMINDERS

Protect your Personal Information

- Guard your Social Security number.
- Sign credit/debit cards when they arrive.
- Carry only the cards you need.
- Keep your PIN secret.
- Avoid obvious passwords.
- Store personal information in a safe place at home and at work.
- Do not give card numbers to strangers.
- Watch out for "shoulder surfer PIN spies."
- Keep your receipts.
- Destroy documents that contain account information (when no longer needed).
- Protect your mail.
- Pay attention to your billing cycles and

check statements against receipts.

Check your credit report once a year.

Think Before you Click: Practice Safe Computing

- Protect your personal information online.
- Know who you are dealing with and do not give out personal information.
- Use anti-virus and anti-spyware software and a firewall, and update these programs regularly.
- Use strong passwords and keep them private.
- Back up important files securely.
- Be careful using public wireless networks (Wi-Fi).
- Lock and password protect your laptop, tablet, smart phone and mobile devices.

RETIREMENT

Choose to Save/American Savings Education Council: www.choosetosave.org/asec

Military OneSource: www.militaryonesource.mil

Social Security Administration: www.ssa.gov

Thrift Savings Plan: https://www.tsp.gov

U.S. Department of Defense Military Pay: http://militarypay.defense.gov

TAXES

Internal Revenue Service: www.irs.gov



